

Equal Opportunity Training Video

An Aboriginal woman in her thirties is discriminated against in a city camera shop because of her race.

Key personalities in this scene are:

Dulcie - The customer

Brutus - Store manager

Melissa - Sales assistant



Transcript

Act I

Opens with Brutus the Store Manager completing a transaction with an elderly white female customer.

Brutus: Sure, take your replacement film now ok and we'll sort out payment next week, that's fine, ok.

Customer: Thank you very much.

Brutus: No, that's ok, thanks for shopping with us.

Dulcie enters the store, she is Aboriginal and in her thirties.

Brutus: Um, Melissa (he turns to Melissa the shop assistant and nods at Dulcie)

Act II

Brutus and Melissa talk together at the counter, ignoring Dulcie who is waiting to be served.

Brutus: Mmm, definitely.

Melissa: Mmm

Dulcie: Excuse me, excuse me. Can I get this film developed please?

Brutus: Sure, just leave a deposit and you can fix us up the rest when you come in. they'll be ready on Wednesday.

Dulcie: Um, can't I pay the lot when I pick them up? I'm a bit short at the moment.

Brutus: Sorry, we need a deposit prior to developing, store policy.

Dulcie: I heard you say to that other lady earlier that she could pay next week. Why not me?

Brutus: That lady before was a, er friend and er, um, I'm really sorry but that is store policy.

Dulcie: Ah, don't worry about it.

End