# Equal Opportunity Training Video

An Aboriginal woman in her thirties is discriminated against in a city camera shop because of her race.

Key personalities in this scene are: **Dulcie** - The customer
**Brutus** - Store manager
**Melissa** - Sales assistant

## Transcript

**Act I**

*Opens with Brutus the Store Manager completing a transaction with an elderly white female customer.*

**Brutus:** Sure, take your replacement film now ok and we’ll sort out payment next week, that’s fine, ok.

**Customer:** Thank you very much.

**Brutus:** No, that’s ok, thanks for shopping with us.

***Dulcie*** *enters the store, she is Aboriginal and in her thirties.*

**Brutus:** Um, Melissa (he turns to Melissa the shop assistant and nods at Dulcie)

**Act II**

*Brutus and Melissa talk together at the counter, ignoring Dulcie who is waiting to be served.*

**Brutus:** Mmm, definitely.

**Melissa:**  Mmm

**Dulcie:** Excuse me, excuse me. Can I get this film developed please?

**Brutus:** Sure, just leave a deposit and you can fix us up the rest when you come in. they’ll be ready on Wednesday.

**Dulcie:** Um, can’t I pay the lot when I pick them up? I’m a bit short at the moment.

**Brutus:** Sorry, we need a deposit prior to developing, store policy.

**Dulcie:** I heard you say to that other lady earlier that she could pay next week. Why not me?

**Brutus:** That lady before was a, er friend and er, um, I’m really sorry but that is store policy.

**Dulcie:** Ah, don’t worry about it.

End